



Rogers Fire Department Standard Operating Procedures

Policy Title:	Multiple Alarm Incidents		
Policy Number:	405	Volume:	Command
Approved By:	Tom Jenkins	Last Updated:	March 2014
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PURPOSE

The purpose of this policy is to provide for systematic callback of personnel and mutual aid with common terminology.

The National Incident Management System (NIMS) shall be utilized at all incidents in which the RFD is involved. The RFD shall refuse mutual aid to agencies not operating under Federal NIMS guidelines and regulations.

Dispatchers shall be familiar with this policy and the specific equipment needs of the region. This policy shall serve to provide specific methods for activating mutual aid and RFD resources in the event of major incidents.

Tour Commanders and Company Officers shall be familiar with the particular workings of this policy to ensure clarity of communications with our dispatchers.

POLICY

When incident commanders request outside resources on structural fires, the following chart shall be followed. Incident commanders may deviate from this chart at ANY time based on circumstances and resource needs at the incident scene. Activation of the resources described in the chart below will occur by the IC simply contacting dispatch and stating the information provided in quotes.

Example:

IC: "9th Street Command to RCD"
Dispatch: "Go Ahead"
IC: "Make this a 2nd Alarm"
Dispatch: "Copy 2nd Alarm"
IC: "That's Affirmative"

The following guidelines are intended for structural fires only. A "Working Structure Fire" shall be declared automatically by dispatch when any of the following criteria are met:

- Multiple 911 calls reporting a structural fire
- Responding units report smoke or flames showing
- On scene units report they are “laying a line” or commencing fire attack in a structure

It is dispatch’s responsibility alone to make “Working Structure Fire” notifications.

Terminology	Resource Activation	Total Additional Resources
“Working Structure Fire”	1. Notify Fire Chief 2. Notify Utility Companies	Utilities Notified Fire Chief Notified Deputy Chief FOD Notified
“2 nd Alarm”	1. “Working Structure Fire” Level Activation, and: 2. Dispatch TWO additional Engine(s) / Truck(s) to respond to the incident 3. Notify off-duty Battalion Chiefs to respond to the scene 4. Notify Training Division staff	2 Additional Companies Off-Duty BC Notified Training Div. Notified Fire Chief Notified Utilities Notified
“3 rd Alarm”	1. “2 nd Alarm Fire” Level Activation, and: 2. Dispatch TWO additional Engine(s) / Truck(s) to respond to the incident 3. Notify Prevention Division	4 Additional Companies Off-Duty BC Notified Training Div. Notified Prevention Div. Notified Fire Chief Notified Utilities Notified
“4 th Alarm”	1. “3 rd Alarm Fire” Level Activation, and: 2. Callback of ALL Rogers Fire Department Personnel 3. Dispatch FOUR additional Engine(s) / Truck(s) to respond to the incident	RFD Callback – ALL 8 Additional Companies Off-Duty BC Notified Training Div. Notified Prevention Div. Notified Fire Chief Notified Utilities Notified

Incidents requiring resources in excess of a 4th Alarm require the Incident Commander to designate the needed resources.

Requests for additional companies to respond to the incident scene shall originate from the Rogers Fire Department, first, and then spread to surrounding agencies in the following order:

Rogers → Bentonville → Springdale → Fayetteville → Bella Vista → Siloam Springs

Resources should be requested in the above order until a city is unable to send further resources. At that point, the next city should be contacted for the remaining resources.

Mutual Aid Requests – Technical Incidents

Under some circumstances the Rogers Fire Department may request mutual aid for specialized incidents. These specialized incidents can include, but are not limited to:

- Technical Rescue Incidents
- Wildfire Incidents
- Hazardous Materials Incidents

Technical Rescue Incidents

In order to request mutual aid for this type of incident, the Incident Commander should be on scene and have completed a full assessment of the situation. Typically assistance will be requested from either the Springdale Fire Department or Fayetteville Fire Department.

Wildfire Incidents

In order to request mutual aid for this type of incident, the Incident Commander should be on scene and have completed a full assessment of the situation. Typically assistance will be called for from neighboring fire departments first and then from state allocated “forestry” resources. The availability of forestry resources is dependent upon wildfire conditions and the declaration of state compacts of assistance.

Hazardous Materials Incidents

In order to request mutual aid for this type of incident, the Incident Commander should be on scene and have completed a full assessment of the situation. Assistance with these types of incidents will typically come from industry experts, or from the other nearby career departments.